

Citizen Complaints

Overview

A citizen complaint is defined as the action taken by a citizen to bring to the attention of the department any police action or inaction that the citizen considers to be contrary to law, proper procedure, good order, or in some manner prejudicial to the citizen, the Police Department, or to the community as a whole.

It is the policy of the Springfield Township Police Department that all allegations of employee misconduct be appropriately investigated and promptly adjudicated. Additionally, Springfield Township Police Department will ensure that integrity is maintained through an internal system where objectivity, fairness, and justice are assured by intensive and impartial investigation and review to clear the innocent, establish guilt of wrongdoers, and facilitate fair, suitable, and consistent disciplinary action.

How to File Your Complaint

The complainant may complete the Citizen Complaint Form and drop it off in person, send it by mail to 2465 Canfield Road, Akron, Ohio, 44312, by fax to 330-794-0015, by email to spd@springfieldtownship.us, or by contacting our Department at 330-784-1609.

Complaint Status Notification

The Springfield Township Police Department shall advise complainants the results of the investigation within 60 days. During an ongoing investigation, periodic status updates will be provided.

Making False Allegations Against an Officer

These crimes are misdemeanors of the first degree punishable upon conviction by a fine and/or imprisonment:

Ohio Revised Code 2917.32A3: No person shall report to any law enforcement agency an alleged offense or other incident within its concern, knowing that such offense did not occur.

Ohio Revised Code 2921.13A: No person shall knowingly make a false statement, or knowingly swear or affirm the truth of a false statement previously made when the statement is made with purpose to mislead a public official in performing his official function.

Ohio Revised Code #2921.15B: No person shall knowingly file a complaint against a peace officer that alleges that the peace officer engaged in misconduct in the performance of the officer's duties if the person knows that the allegation is false.

Citizen Commendations

Overview

A citizen commendation is defined as the action taken by a citizen to bring to the attention of the department any employee action that the citizen considers to be exemplary in nature and the citizen feels the employee should be recognized for it.

Springfield Township would like to have employees recognized for their exemplary service. If you had a positive experience with a Springfield Township employee that you would like recognized, please share your experience to commend an employee for a job well done.

How to File Your Commendation

The citizen may complete the Citizen Commendation Form and drop it off in person, send it by mail to 2465 Canfield Road, Akron, Ohio, 44312, by fax to 330-794-0015, by email to spd@springfieldtownship.us, or by contacting our Department at 330-784-1609.